As states move towards Medicaid Managed Care Organizations (MCO), issues around CRT access are increasing. It is important to understand how MCO’s are structured and what their obligations are to follow Medicaid policy. Having the right tools and information will enable a better strategy for addressing issues. This session will provide an overview of MCO's including how to find information specific to each state.

"Dealing with Difficult CRT Situations"
Speaker Jill Sparacio, OTR/L, ATP/SMS, ABDA  .1 CEU

In our industry, professionals are expected to interact with a variety of personalities. Difficulty and frustration in dealing with others can occur. This session will focus on identifying issues that can cause conflict as well as providing the tools necessary for successful resolution. Anecdotal case examples will be highlighted to demonstrate how conflict and potentially difficult situations can be defused.
Medicare coverage policy is a complex issue (no pun intended) for CRT. This panel will cover funding topics that are at the forefront of issues surrounding the coverage and payment for certain services. By understanding these issues, suppliers, clinicians and consumers can make informed decisions.

Advocacy is the only way to bring awareness and initiate change for current issues surrounding access to CRT (Complex Rehab Technology). Knowing where to start, how to express the problems and when to follow up is the key to success. Kyle and John will share a proven game plan that will ensure understanding and support for necessary legislation. This presentation also explains how everyone can be involved in advocating for CRT to bring about needed changes to policies.

Coverage for Complex Rehab Technology is determined by various agencies, laws and policies. This session will prepare participants to meet face to face with their Members of Congress and their staff. Understanding the issues is key to educating Congress about access to CRT. Given the short time to “present your case”, this session will go step by step on getting the most out of the meeting. Participants will understand the obligation to continue advocating from home.